

Calgary Transit

Spring & Summer
COURTESY OF CALGARY TRANSIT

MISSION STATEMENT:

To provide
safe, courteous,
effective, and
efficient public
transportation
in response to
the needs of
our customers



TTY/DD
268-8087



Customer Services
262-1000

www.calgarytransit.com

Customer Services

Customer Service 262-1000

Hours: Weekdays 6 a.m. – 11 p.m.
Weekends & Holidays 8 a.m. – 9:30 p.m.

Call for information on routes, schedules, fares and other services or let us know if you have a commendation, suggestion, or concern about any of Calgary Transit's services.

Teletype number 268-8087

For customers who are hearing impaired and use a visual ear machine.

Customer Service Centre 240-7 Ave. S.W.

Hours: Weekdays 8:30 a.m. – 5 p.m.

Obtain passes and tickets, information, route maps or schedules, or pick up lost property.

Lost Property Inquiries 268-1600

Weekdays 8:30 a.m. – 5 p.m.

If you've lost something on the bus or C-Train, phone our Lost Property number to confirm that your article has been turned into the Customer Service Centre.

www.calgarytransit.com

Transit Fares

subject to change

Tickets/Cash

Adult	Single ticket/Cash	\$1.60
	Book of 5 tickets	\$7.25
	Book of 10 tickets	\$13.50
Child	Ages 5 & under	Free
Youth (ages 6-14)	Single ticket/cash	\$1.00
	Book of 10 tickets	\$8.50

Monthly Passes

Adult	\$48.00
Youth (Grades 1 - 12 and/or ages 6-14)	\$34.00
* Post-Secondary	\$41.00

Day Passes

Adult	\$5.00
Youth (ages 6-14)	\$3.00

Senior Citizens Transit Pass

** Annual Fee	\$35.00
** Guaranteed Supplement Recipient	\$15.00

Dogs (Service Dogs Exempt) \$1.60

* Only available at Education Institutions or Calgary Transit Customer Service Centre
** Only available at Calgary Transit Customer Service Centre

Calgary Transit's C-Train uses the honour system so it's up to you to make sure you have valid proof of payment prior to entering fare restricted areas. Customers may be asked to provide proof of payment at any time. Failure to do so may result in a fine. Valid proof of payment includes: monthly pass, validated ticket, validated day pass, C-Train ticket receipt, transfer or Senior Citizen's Pass.

When starting your trip on the C-Train, be sure to purchase a ticket and/or validate your ticket at a ticket vending machine before entering the fare restricted area. When transferring from the C-Train to a bus, present your ticket to the operator.

When starting your trip on a bus, deposit your money or fare in the fare box. If you're transferring to a second bus or C-Train, ask your operator for a paper transfer. A transfer allows you to board the first connecting bus or C-Train within 90 minutes of the time that you receive the transfer.

When using Calgary Transit please carry exact change. Neither the operators nor the ticket vending machines can provide change.

For more information regarding Calgary Transit fares please obtain a *Fares and Vendors Brochure* from the Calgary Transit Customer Service Centre at 240-7th Avenue S.W. or call the Customer Services Line at 262-1000.



Accessible Transit Service

C-Train Accessibility

All station platforms are accessible to customers with reduced mobility except Anderson which is scheduled for improvements in the future.

The Buses Everyone Can Ride

Calgary Transit operates accessible low floor buses on many transit routes. For more information about low floor bus service, refer to specific route schedules, or call Calgary Transit Customer Services at 262-1000.

Wheelchair Customers

Customers traveling in wheelchairs need strength and mobility to board and exit low floor buses and to use the wheelchair securement straps. Calgary Transit strongly recommends that wheelchair customers travel with a companion or attendant who can assist them.

Attendant Fare Program

Customers who use a wheelchair or scooter, and Handi-Bus and Special Needs Taxi users can travel with an attendant on Calgary Transit for the price of one transit fare. Registered Attendant Card holders are required to pay a transit fare and the card allows their attendant to travel free. To apply for the card, call 262-1000, visit the Customer Service Centre or send a letter to: Calgary Transit Customer Services (166 S6), P.O. Box 2100, Stn M, Calgary, AB T2P 2M5.

Courtesy Seating

A courtesy seating area for people with limited mobility has been designated near all C-Train and bus doorways. Calgary Transit encourages customers to allow people with limited mobility to use these seats.

Next Stop

The "next stop" sign at the front of the bus lights up and a bell rings when a customer pulls the cable along the bus windows or pushes the button on the vertical grab bar in the priority seating area. This informs customers with a visual or hearing impairment that the bus will stop at the next zone.

Stop Request

Stop Request allows customers to get off buses at locations along the route other than the regular bus stops, after 9 p.m. The request must be made to the operator at least one stop ahead of the stop requested. To accommodate your request, the operator must be able to stop safely. For more information, call 262-1000.

1998

Calgary – Calgary Transit Route Map –
Spring and Summer
CALG 109



How To Use Teleride



It's easy to connect with your Teleride bus stop numbers. Call 974-4000 for timely and accurate information about current bus times, future bus times and general transit information.

Go to the bus stop that you use.

Record the four digit Teleride bus stop number. Keep the bus stop number by your phone.

Call the Teleride phone number.

Touch Tone 974-4000
Rotary Dial 974-4004

There are three types of information you can access to help you use Calgary Transit. After calling Teleride you will be asked to:

Press (or dial) 1
to obtain Current Bus Times (the next two or three buses). Call every day. Teleride tells you if there are any delays on your route caused by detours, construction, weather or traffic.

Press (or dial) 2
to obtain Future Bus Times (buses you want at a later date or time, up to a week in advance).

Press (or dial) 3
to obtain General Transit Information (fares, special events, etc.).

After making your choice, a friendly computerized voice will guide you through each step required to obtain the information you need.

Transit By-Law 4M81

Rules For Riders

To ensure that our customers have a safe and enjoyable ride, the rules outlined here will be enforced on transit property, which includes all buses, C-Trains, stations, platforms and bus shelters.

Fare Alternative

\$150 fine for fare evasion. Customers must produce a valid ticket, transfer, permit or pass on the request of a Calgary Transit operator or Protective Services officer.

Sound Advice

\$50 fine for using a radio, tape player, TV, or for playing musical instruments on buses and C-Trains.

Don't Just Stand There

\$50 fine for loitering.

Clean and Simple

\$50 fine for eating, drinking or having food on seats of buses and C-Trains, or littering or defacing Calgary Transit vehicles and property.

Don't Get Burned

\$50 fine for smoking on Calgary Transit buses and C-Trains or in shelters or stations.

Act Accordingly

\$50 fine for disorderly conduct or interfering with the comfort and convenience of transit customers.

A number of other activities involving courtesy, safety and common sense which are not specifically detailed here are also part of By-Law 4M81.

Bikes on the C-Train

Bicycles are allowed on the C-Train at each end of a C-Train car except during crowded conditions and weekdays from 6:30 a.m. - 9 a.m. and 3 - 6 p.m.

C-Train Safety and Security

Let's Talk C-Train Safety

The standard features on the C-Train which are in effect when customers are boarding or leaving the train are:

- Sensitive edges at the centre of the doors which will cycle the doors open on objects 22 millimetres (or 7/8ths of an inch) thick or greater.
- A photo-electric beam near floor level. This beam recycles the doors open when the beam is interrupted.
- When the light on the door button is off, the door will not open and safety features are not active.
- As long as the train doors are open the train cannot move.
- An automatic three-second delay. This keeps the train at the platform after the doors are closed.
- Heated rear view mirrors to give operators clearer vision in all weather conditions.

To improve customer safety, Calgary Transit has equipped every C-Train car with the Transit Help Intercom System, which provides two-way communication between the customer and C-Train operator in case of emergency.

If you have comments or specific concerns about C-Train safety, please call Calgary Transit Customer Services at 262-1000.

Ride Safe

At the station...

- At the edge of every C-Train platform, you'll see a yellow line. This line provides you with a safe clearance from arriving trains and train mirrors. Always stand behind the yellow line until your train comes to a full stop.

Boarding the train...

- Please let other customers exit before you board.
- Never stick your arm, leg, briefcase or any object into the closing doors.
- Never try to pry the doors open.
- After boarding, please move toward the centre of the car.

On the train...

- Inside every C-Train you'll see yellow lines, plus signs that advise you to stay clear of the door areas. These provide you with a safe clearance from the doors as they open inward.

Leaving the train...

- Please move toward a doorway before the train arrives at your stop.
- To open the doors, use the interior door button located on the grab rail at each doorway. When the doors are ready to open, this button will light up and display the "Press to open door" message.

LEGEND

- 32 Bus Routes
- 20 Bus Route Numbers
- 20 Low Floor Bus Route Numbers
- 20 Express Bus Route Numbers
- 725 High School Bus Routes (school days only)
- 725 Available to All Customers (limited stops)
- 725 Bus Only Crossing
- 725 C-Train Route and Station Location
- 725 C-Train Station Name
- P Park'n Ride Lots
- Wheelchair Accessible C-Train Stations
- Hospitals
- 412 Downtown Bus Zones
- 412 Downtown Traffic Flow Directions
- 400 metre walking distance from bus route

Places of Interest

- 1 Bus Depot
- 2 Calgary Convention Centre
- 3 Calgary International Airport
- 4 Exhibition and Stampede Grounds
- 5 Olympic Saddledome
- 6 Fort Calgary
- 7 Fish Creek Interpretive Centre
- 8 Jubilee Auditorium
- 9 Lindsay Park Sports Centre
- 10 Olympic Plaza & City Hall
- 11 Science Centre/Mewata Stadium
- 12 Southland Leisure Centre
- 13 Calgary Tower
- 14 Village Square Leisure Centre
- 15 Zoo
- 16 Heritage Park
- 17 The Family Leisure Centre
- 18 The University of Calgary
- 19 S.A.I.T.
- 20 Mount Royal College

High School Transit Service

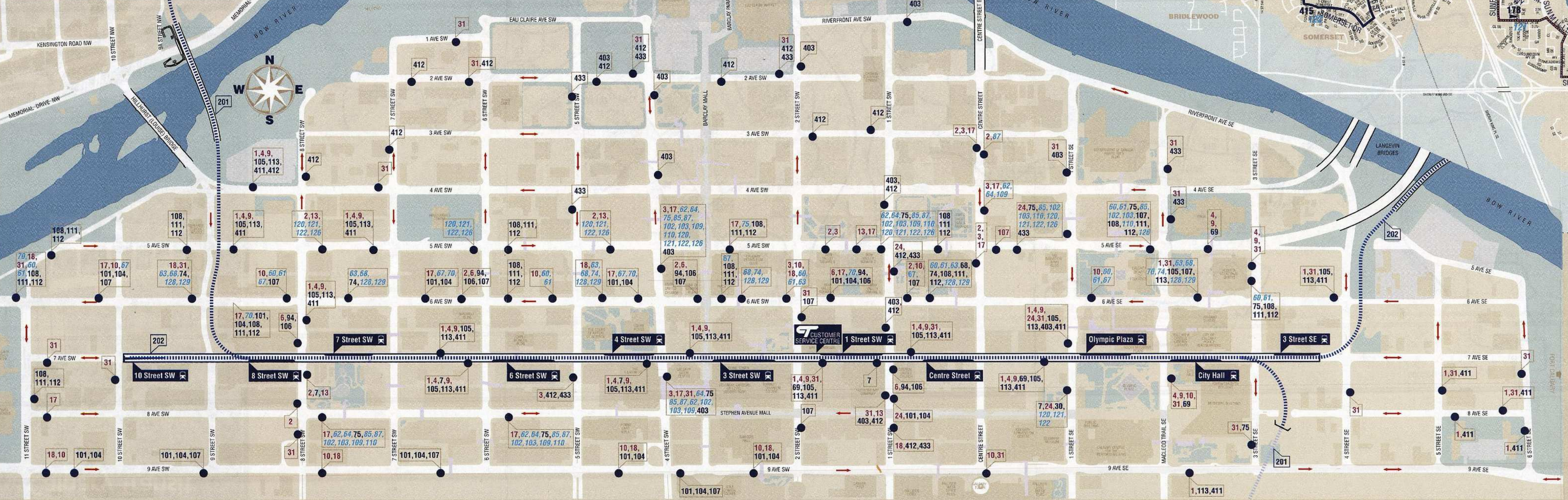
Available to all Transit Customers (limited stops)

- 1 Queen Elizabeth Routes: 89
- 2 Lord Beaverbrook Routes: 710, 711, 712, 713, 714, 715, 716, 717, 718, 720
- 3 Bonness Routes: 725, 726, 727, 728, 729
- 4 Central Memorial Routes: 730, 731, 732, 733, 734
- 5 John G. Diefenbaker Routes: 735, 736
- 6 Crescent Heights Routes: 740, 741, 742, 743, 744
- 7 James Fowler Routes: 750, 751, 752, 753, 754, 755, 756
- 8 Dr. P. Scarlett Routes: 760, 761, 762, 763, 764, 765
- 9 Western Canada Routes: 770, 771
- 10 Henry Wisewood Routes: 775, 776, 777, 778, 779, 780, 781
- 11 William Aberhart Routes: 785, 786, 787, 788
- 12 Bishop Carroll Routes: 790, 791

The following schools are served by regular transit routes:

- 1 Forest Lawn
- 2 Ernest Manning
- 3 Van Horne
- 4 Sir W. Churchill
- 5 Shaughnessy
- 6 Jack James
- 7 Lester B. Pearson
- 8 Bishop Grandin
- 9 Bishop McNally
- 10 Father Lacombe
- 11 St. Francis
- 12 St. Mary's
- 13 Viscount Bennett Centre

Downtown Highlight Map



Station Service

Route No.	Route Name	AM Peak	Mid Day	PM Peak	Eve	SATURDAY	SUN DAY
201	Anderson	6	15	6	15	15	15
201	Brentwood	6	15	6	15	15	15
202	Whitehorn	6	15	6	15	15	15
COMMUNITY SHUTTLES							
401	Christie/Sig Hill	30	30	30	30	30	30
402	Hidden Valley	30	30	30	30	30	30
403	Inner City Loop	30	30	30	30	30	30
404	North Hill	30	30	30	30	30	30
405	Hillhurst	30	30	30	30	30	30
406	North Hill / Market Mall	60	60	60	60	60	60
407	Greenwood	60	60	60	60	60	60
408	Valley Ridge	60	60	60	60	60	60
409	Douglas Glen	40	40	40	40	40	40
410	Glenmore Business Park	30	30	30	30	30	30
411	Rosedale / East Calgary	20	20	20	20	20	20
412	Parkhill / Sunnyside	34/38	40	40	40	40	40
413	Richmond Hill	20	20	20	20	20	20
414	14 Street Crossroad	30	30	30	30	30	30
415	Somerset	40	40	40	40	40	40
416	Hidden Valley East	30	30	30	30	30	30
417	17 Avenue SW	30	30	30	30	30	30
418	Footprints / Sunnyside	30	30	30	30	30	30
419	Chancellor	40	40	40	40	40	40
421	Tuscany	20	20	20	20	20	20
433	Inner City Loop	40	40	40	40	40	40
504	Town	1	1	1	1	1	1
505	McKenzie Towne	1	1	1	1	1	1

Service Information

Route No.	Route Name	AM Peak	Mid Day	PM Peak	Eve	SATURDAY	SUN DAY
201	Anderson	6	15	6	15	15	15
201	Brentwood	6	15	6	15	15	15
202	Whitehorn	6	15	6	15	15	15
COMMUNITY SHUTTLES							
401	Christie/Sig Hill	30	30	30	30	30	30
402	Hidden Valley	30	30	30	30	30	30
403	Inner City Loop	30	30	30	30	30	30
404	North Hill	30	30	30	30	30	30
405	Hillhurst	30	30	30	30	30	30
406	North Hill / Market Mall	60	60	60	60	60	60
407	Greenwood	60	60	60	60	60	60
408	Valley Ridge	60	60	60	60	60	60
409	Douglas Glen	40	40	40	40	40	40
410	Glenmore Business Park	30	30	30	30	30	30
411	Rosedale / East Calgary	20	20	20	20	20	20
412	Parkhill / Sunnyside	34/38	40	40	40	40	40
413	Richmond Hill	20	20	20	20	20	20
414	14 Street Crossroad	30	30	30	30	30	30
415	Somerset	40	40	40	40	40	40
416	Hidden Valley East	30	30	30	30	30	30
417	17 Avenue SW	30	30	30	30	30	30
418	Footprints / Sunnyside	30	30	30	30	30	30
419	Chancellor	40	40	40	40	40	40
421	Tuscany	20	20	20	20	20	20
433	Inner City Loop	40	40	40	40	40	40
504	Town	1	1	1	1	1	1
505	McKenzie Towne	1	1	1	1	1	1



Service Information

The chart below shows whether a bus route is operating during a given period of time or on a specific day. It also gives the approximate frequency of that route in minutes. For more specific schedule information please phone TELE-RIDE at 974-4000 or the CUSTOMER SERVICES INFORMATION LINE at 262-1000. Individual route schedules may be obtained from your bus operator.

WEEKDAYS AM Peak 0600 - 0900
Midday 0900 - 1500
Evening 1800 - end of service
SATURDAY DAY 0600 - 0800
Evening 1800 - end of service
SUNDAY All day

No service provided
i Regular Service - bus operates for only a few trips each day and does not have a set frequency.
Express Bus Routes

	Route Name	Peak Day	Day Peak	Eve Peak	Sat	Sun
1	Bonness	5/15	15	5/15	20/30	30/15
1	Forest Lawn	5/15	15	5/12	20/30	30/15
2	Kilmerby 17 Ave	5/15	15	5/20	30	30/20
2	Mount Pleasant	5/15	15	5/15	30	30/20
3	Sandstone / Elbow Drive	5/12	12	5/12	20/30	30/15
4	Huntington / North Haven	7/30	30	5/30	30	30
4	Kilmerby 28 Avenue	5/20	20	5/20	30	30/20
5	South Calgary	15/20	15	15	30	30/15
9	Varsity Acres	20/30	30	20/30	30	30
9	Bridgeland	20/30	30	20/30	30	30
9	Market Mall	20	30	20	30/60	30
10	Southcentre	20	30	20	30/60	30
11	Madroper	13	30	13	45	45
11	Mount Royal	20	30	20/30	30	30
16	Palliser	24/45	45	23	60	60
17	Seneca Cliff / Renew	15/20	20	15/20	30	30
18	Lakeview	60	60	60	60/60	60
19	16 Avenue North	20	30/25	20	30/45	30
20	Heritage / Northmount	20	30	20	30/60	30
21	Castleridge	15/25	30	15/30	30	30
22	Dalhousie / Montgomery	17/37	37	17/37	37/60	37
23	52 Street NE Crossroad	30	60	30	60	30
24	Oxley	20	30	20	30	30/24
25	Whitehorn	13/30	30	15/30	30	30
26	Dover	16	30	16	30/45	45
27	Willowbrook	15	15	15	30	30
28	Coast Springs	15/20	20	15/20	30	30
29	Canyon Meadows	25	60	25	60	60
30	Highland Industrial	10/30	30	10	30	30
31	Downtown Shuttles	20	20	20	30	30
32	Huntington/Sunridge	30	30	30	60	60/30
33	Valley Heights/Marlbrough	20/45	45	20/45	30	30
34	Plainside	12/15	15	12	30	30
35	Beavdale	15/20	20	15/20	30	30
36	Riverbend	10/20	20	10/20	30	30
37	Northwest Loop	15/30	30	15	60	60
38	Temple	15/30	30	15/30	30	30
39	Acadia	15	30	15	30	30
40	Crowfoot / North Hill	60	60	60	60	60
41	Lynwood	45	45	45	45	45
42	Marlbrough	15/30	30	15	30	30
43	Northwest Loop	15/30	30	15/30	60	60
44	Deer Ridge	25/60	60	25/60	60	60
45	Abeydole / Applegate	15/30	30	15/30	30/45	30/45
46	Redington	15/20	20	15/20	30	30
47	Lakeside / Chinook Station	20	45	20	30	30/45
48	Rundle	15/30	30	15/30	30	30
49	Forest Heights	15/30	30	15/30	30	30
50	Forest Loop	15/30	30	15/30	30	30
51	Parkbrook	15/30	30	15/30	30	30
52	Shawnessy / Millrise	20/40	40	20/40	90	90
53	Signal Hill	15/30	30	15/30	30	30
54	Edgemont	15	45	15	45	60
55	Falconridge	7/15	30	7/15	15/30	30
56	Deer Run / Woodbine	15	30	15	30/45	30
57	Airport / Marlborough	30	30	30	30/60	1
58	Enclave	17	30	17	30/45	45/30
60	Ranchlands North Express	1	1	1	1	1
61	Ranchlands South Express	1	1	1	1	1
62	Hidden Valley Express	1	1	1	1	1
63	Lakeside Express	1	1	1	1	1
64	MacEwan Express	1	1	1	1	1
65	Evergreen	30	30	30	30	30
66	Blackfoot Express	1	1	1	1	1
67	Silver Springs Express	1	1	1	1	1
68	Silver Springs South Express	1	1	1	1	1
69	Deerfoot Drive	1	1	1	1	1
70	Valley Ridge Express	1	1	1	1	1
71	Taratula / Martindale	15	30	15	15/30	30
72	Forest Hills	15/20	20	15/20	30	30
73	Circle Route	10/20	30	10/15	30/45	45
74	Silver Springs North Express	1	1	1	1	1
75	Riverbend	1	1	1	1	1
76	Edgemont	15	30	15	60	60
77	Edgemont Loop	15	60	15	45	45
78	Edgemont	22	45	22	45	45
79	Oxbridge / Acadia	15	30	15	30/60	30
80	Edgemont / Acadia	20/45	45	20/45	30	30/60
81	Maced Trail	30	30	30	45	45
82	Southwood	30	30	30	45	45
83	Palmer	20/30	30	20/30	30	30
84	Palmer	24	45	23	60	60/70
85	Huntington East Express	1	1	1	1	1
86	Huntington West Express	1	1	1	1	1
89	Lions Park	25	45	25/40	45	45
90	Lions Park	1	1	1	1	1
90	Poofhills North	60/30	30/60	30	30	30
91	Poofhills Hospital	20/40	20/40	20/40	20	15/40
92	Poofhills	20/45	45	20/45	30	30
94	Bankview	20	20	20	20	20
95	Canyon Meadows	25	25	25	45	45
96	Midcourse	20/45	45	20/45	45	45
98	Lions Park	1	1	1	1	1
97	Poofhills South	60	60	60	60	60
99	Cladell	30	60	30	60	60
100	Edgemont / Coach Hill	15/30	60	15/30	60	60
109	Douglasdale Express	1	1	1	1	1
103	McKees Express	1	1	1	1	1
104	Blue Arrow Strathcona	60	60	15/30	60	60
105	Blue Arrow Bow	8/11	11	8/7	20	20
106	Blue Arrow Killarney	20	20	20	20	20
107	Blue Arrow South Calgary	30	30	30	30	30
108	Blue Arrow Richmond Rd	15/20	20	15/20	20	20
110	Douglas Glen Express	1	1	1	1	1
111	Blue Arrow Armapond	20	20	20	30	30/60
112	Blue Arrow Spruce Road	15/20	20	15/30	20	20
113	Edgemont	15	15	15	30	30
114	Edgemont (drop-off service)	1	1	1	1	1
115	Hawwood/Cadillac (drop-off)	1	1	1	1	1
121	Strand Express	1	1	1	1	1
122	Strand Express	1	1	1	1	1
123	Agnesdale Express	1	1	1	1	1
124	Agnesdale Express	1	1	1	1	1
127	Anchors Lane Express	1	1	1	1	1
137	Northwest Loop	15/30	30	15	30/60	60
138	Northwest Loop	15/30	30	15	30/15	60
142	Shawnessy	24	24	24	45	45
146	Shawnessy/Millrise	20	40	20	90	90
158	Woodbine	15	15	15	30	30
159	Edgemont Loop	15	60	15	45	45
178	Strand Express	22	22	22	22	22